



Capabilities Statement

EVKA Group LLC
Work Better.
Together.

cage: 9WSJ4 UEI: HY91W1H4N429

Digital AI Readiness & Transformation for Federal Agencies • Workforce Empowerment & Upskilling • AI-ready Program Management • Secured AI Chat & Voice Agents Intelligence • ServiceNow UI/UX

EVKA Group designs and delivers secure AI voice, chat, and analytics solutions - plus tailored personnel training that makes them stick. We modernize call-center, help-desk, and service-desk operations, while our AI BoostCamps™ give federal teams the skills, ethics and confidence to thrive in an AI-first world.







- **Upskill** staff who welcome change and drive innovation
- **Achieve** faster, smarter service powered AI voice & chat
- **Gain** clear program visibility through AI-driven PMO
- **Lower** costs, sharper decisions from real-time analytics
- **Accomplish** built-in ethics, security and compliance

Core Competency Pillars

<p>Secured AI Chat & Voice Agents Intelligence</p> <p>Design and deployment of AI-powered voice, chat bot and call center agents that integrate with ServiceNow that elevates CX and help desk performance.</p>	<p>Digital Talent & AI Literacy</p> <p>Role-based curricula and competency models that rapidly reskill and upskill personnel for future-ready AI operations - covering ethical AI principles, prompt engineering, AI toolchains.</p>	<p>Program Management</p> <p>Agile/Hybrid governance, schedule & risk control, earned value management, compliance reporting, and portfolio dashboards that keep complex federal initiatives on time & budget.</p>
<p>Cybersecurity & Zero Trust</p> <p>Security engineering, RMF/CMMC alignment, AI security hardening, continuous monitoring, and zero trust patterns for on-prem, cloud and cross-domain environments.</p>	<p>Responsible AI & Data Governance</p> <p>Ethical AI frameworks, bias testing, technology audits, data stewardship, policy drafting, and compliance with NIST, FedRAMP & CISA directives.</p>	<p>Enterprise Analytics & Mission Insights</p> <p>Predictive modeling, cost & performance analytics, real-time dashboards, data mesh integrations and advanced visualization that convert raw data into actionable mission intelligence.</p>

Key Differentiators

Uniquely blend AI-driven innovation with human-centric approaches, leveraging Tech Influencers and extensive sector knowledge to deliver unparalleled solutions that have positively impacted over 250,000 people worldwide.

 <p>Future-Ready AI-powered Workforce Enablement</p>	 <p>AI-ready PMO Governance & Agile Delivery</p>	 <p>Cyber Secure AI Solutions</p>
 <p>Ethical, Secured and Compliant AI by Design</p>	 <p>Rapid Compliance On-Ramps</p>	 <p>Elite ServiceNow & Cloud Expertise</p>


Past Performance (Founders)



- Advanced secured integrations on ServiceNow with **AI voice & chats**
- Digital Transformation of Document Management with **GenAI**
- Reinvented **PMO** strategy with AI capabilities
- Professional Training Services with future-ready and AI tools upskilling



Contracting Vehicles

- EDWOSB set-aside & sole source eligibility
- Open Market / Micro Purchase (≤ \$25K)
- Agency BPAs & BOAs
- SBA Mentor-Protégé JV
- NAICS: 541512, 541611, 541519, 541690, 517911, 611430

Ready to elevate customer experience with secure AI voice & chat on ServiceNow?

 Ready to elevate and future-proof your people and organization in AI era?

 evkagroup.com 

EVKA Group | Empowering success through collaborat...

EVKA Group is a leading provider of innovative solutions in technology transformation, executive leadership coaching,...

Eva Karnaukh, President and CEO eva.karnaukh@evkagroup.com | Olga Korban, COO olga.korban@evkagroup.com